



ACQUISITION AND
TECHNOLOGY

THE UNDER SECRETARY OF DEFENSE

3010 DEFENSE PENTAGON
WASHINGTON, DC 20301-3010

AUG 24 1999

MEMORANDUM FOR SERVICE ACQUISITION EXECUTIVES

COMMANDER-IN-CHIEF, U.S. TRANSPORTATION COMMAND
DEPUTY CHIEF OF STAFF (LOGISTICS), ARMY
DEPUTY CHIEF OF NAVAL OPERATIONS (LOGISTICS), NAVY
DEPUTY CHIEF OF STAFF (LOGISTICS), AIR FORCE
DEPUTY CHIEF OF STAFF (INSTALLATIONS AND LOGISTICS),
MARINE CORPS
DIRECTOR FOR LOGISTICS, JOINT STAFF
DIRECTOR, DEFENSE LOGISTICS AGENCY
DIRECTOR, BALLISTIC MISSILE DEFENSE ORGANIZATION

Subject: Section 912(c) Product Support Reengineering Final Report

In September 1998, Dr. Gansler directed the establishment of a study group, led by the Deputy Under Secretary of Defense (Logistics), to determine how best to implement reengineered product support practices within DoD. I appreciate the efforts made by the implementation team comprised of representatives from the Military Services, Defense Agencies, Joint Staff, and Office of the Secretary of Defense. Attached is the Final Report, *Product Support for the 21st Century*, which provides an implementation strategy for restructuring DoD sustainment processes.

Product support reengineering is a key part of our logistics transformation strategy to achieve Joint Vision 2010. The actions recommended seek enhanced warfighter agility, improved customer service, and integrated logistics chains. The plan developed by the study group builds on the promising initiatives underway in the Military Departments and Defense Agencies and accelerates the adoption of best practices. We expect the Deputy Under Secretary of Defense (Logistics), in conjunction with the Logistics Reform Senior Steering Group (LRSSG) to monitor and guide implementation.

For additional report copies, please contact Mr. Randy Fowler at (703) 614-6082, or at rfowler@acq.osd.mil. The report may also be downloaded at <http://orion.lmi.org/912PS>.

Dave Oliver

Attachment



cc:

Under Secretary of Defense (Comptroller)
Under Secretary of Defense (Personnel & Readiness)
Assistant Secretary of Defense (Legislative Affairs)
Assistant Secretary of Defense (Command, Control and Communications)
Department of Defense General Counsel
Deputy Under Secretary of Defense (Acquisition Reform)
Deputy Under Secretary of Defense (Advanced Technology)
Director, Operational Test & Evaluation
Director, Defense Research & Engineering
Director, Strategic and Tactical Systems
Director, Defense Procurement
Director, Systems Acquisition
Director, Small and Disadvantaged Business
Department of Defense Inspector General
Defense Partnership Council
Council of Defense and Space Industry Associations
Integrated Dual Use Commercial Companies
Aerospace Industries Association
National Center for Advanced Technologies
Information Technology Association of America